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**COMMONWEALTH of VIRGINIA**  
**Office of the Attorney General**

Mark R. Herring  
Attorney General

January 7, 2022

202 N. Ninth Street  
Richmond, Virginia 23219  
804-786-2071  
FAX 804-786-1991  
Virginia Relay Services  
800-828-1120  
7-1-1

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Mr. Bernard Logan, Clerk  
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State Corporation Commission  
P.O. Box 2118  
Richmond, Virginia 23218

**RE:   *Application of Kentucky Utilities Company d/b/a Old Dominion Power  
Company, For an adjustment of electric base rates***  
**Case No. PUR-2021-00171**

Dear Mr. Logan:

Please find attached for filing, in the above-referenced matter, the testimony and schedules of Mr. Glenn A. Watkins on behalf of the Office of the Attorney General, Division of Consumer Counsel.

Thank you for your assistance in this matter.

Yours truly,

/s/ John E. Farmer, Jr.

John E. Farmer, Jr.  
Assistant Attorney General

cc:    Service List

**CERTIFICATE OF SERVICE**

I hereby certify that a true copy of the foregoing was served on January 7, 2022, by electronic mail, to:

Raymond L. Doggett, Jr., Esquire  
Austin Skeens, Esquire  
Office of General Counsel  
State Corporation Commission  
P.O. Box 1197  
Richmond, Virginia 23218  
Raymond.Doggett@scc.virginia.gov  
Austin.Skeens@scc.virginia.gov

Kendrick R. Riggs, Esquire  
Stoll Keenon Ogden PLLC  
500 West Jefferson Street, Suite 2000  
Louisville, Kentucky 40202-2828  
kendrick.riggs@skofirm.com

Allyson K. Sturgeon, Esquire  
Sara V. Judd, Esquire  
LG&E and KU Services Company  
220 West Main Street  
Louisville, Kentucky 40202  
allyson.sturgeon@lge-ku.com  
sara.judd@lge-ku.com

Evan Dimond Johns, Esquire  
Appalachian Mountain Advocates  
Post Office Box 507  
Lewisburg, West Virginia 24901  
ejohns@appalmad.org

/s/ John E. Farmer, Jr.  
Counsel

**COMMONWEALTH OF VIRGINIA  
STATE CORPORATION COMMISSION**

**APPLICATION OF**

<b>KENTUCKY UTILITIES COMPANY</b>	)	
<b>d/b/a OLD DOMINION POWER COMPANY</b>	)	<b>CASE NO. PUR-2021-00171</b>
	)	
<b>For an adjustment of electric base rates</b>	)	

**DIRECT TESTIMONY OF**

**GLENN A. WATKINS**

**ON BEHALF OF**

**THE OFFICE OF THE ATTORNEY GENERAL  
DIVISION OF CONSUMER COUNSEL**

**JANUARY 7, 2021**

KENTUCKY UTILITIES COMPANY  
d/b/a OLD DOMINION POWER COMPANY  
CASE NO. PUR-2021-00171

220310103

**Summary of the Direct Testimony of Glenn A. Watkins**

The Company proposes to increase the Residential Basic Service Charge (“customer charge”) from \$12.00 per month to \$15.00 per month.

Mr. Watkins’ analyses indicate that, purely on a cost basis, a Residential customer charge of no more than \$5.38 per month is supported. However, considering the Commission has approved the current rate of \$12.00, Mr. Watkins recommends maintaining the current Residential customer charge of \$12.00 per month.

KENTUCKY UTILITIES COMPANY  
d/b/a OLD DOMINION POWER COMPANY  
CASE NO. PUR-2021-00171

DIRECT TESTIMONY OF  
GLENN A. WATKINS

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SCHEDULES

Schedule GAW-1	Background and Experience Profile of Glenn A. Watkins
Schedule GAW-2	OAG Customer Cost Analysis

1   **I.    INTRODUCTION**

2   **Q.    PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

3   A.    My name is Glenn A. Watkins. My business address is 6377 Mattawan Trail,  
4        Mechanicsville, Virginia, 23116.

5  
6   **Q.    WHAT IS YOUR PROFESSIONAL AND EDUCATIONAL BACKGROUND?**

7   A.    I am President and Senior Economist with Technical Associates, Inc. ("TAI"), which is an  
8        economics and financial consulting firm with offices in the Richmond, Virginia area.  
9        Except for a six-month period during 1987 in which I was employed by Old Dominion  
10       Electric Cooperative, as its forecasting and rate economist, I have been employed by  
11       Technical Associates continuously since 1980.

12           During my career at TAI, I have conducted marginal and embedded cost of service,  
13       rate design, cost of capital, revenue requirement, and load forecasting studies involving  
14       numerous electric, gas, water/wastewater, and telephone utilities. I have provided expert  
15       testimony on more than 250 occasions in Alabama, Arizona, Delaware, Georgia, Illinois,  
16       Indiana, Kansas, Kentucky, Maine, Maryland, Massachusetts, Michigan, Montana, New  
17       Jersey, Nevada, North Carolina, Ohio, Pennsylvania, South Carolina, Vermont, Virginia,  
18       Washington, and West Virginia.

19           I hold an M.B.A. and a B.S. in economics from Virginia Commonwealth University  
20       and am a Certified Rate of Return Analyst. A more complete description of my education  
21       and experience is provided in my Schedule GAW-1.

1   **Q.    HAVE YOU PREVIOUSLY TESTIFIED BEFORE THIS COMMISSION?**

2   A.    Over the last 30-plus years, I have testified before this Commission on dozens of occasions  
3           concerning virtually all aspects of public utility ratemaking.  
4

5   **Q.    WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS PROCEEDING?**

6   A.    TAI has been engaged by the Office of the Attorney General, Division of Consumer  
7           Counsel ("OAG" or "Consumer Counsel") to evaluate Kentucky Utilities Company d/b/a  
8           Old Dominion Power Company's ("KU" or "Company") Residential Basic Service Charge  
9           ("customer charge"). The purpose of my testimony is to present the findings of my  
10          investigation and offer recommendations to the Commission in this area.  
11

12   **Q.    PLEASE DESCRIBE KU'S CURRENT AND PROPOSED RESIDENTIAL**  
13          **CUSTOMER CHARGE.**

14   A.    The Company's current Residential customer charge is \$12.00 per month. Company  
15          witness Robert Conroy proposes to increase this fixed charge by 25% to \$15.00 per month.  
16

17   **II.    KU'S RATIONALE FOR HIGHER CUSTOMER CHARGES**

18   **Q.    DOES MR. CONROY PROVIDE ANY CONCEPTUAL RATIONALE FOR HIS**  
19          **PROPOSED INCREASE TO THE RESIDENTIAL FIXED MONTHLY**  
20          **CUSTOMER CHARGE?**

21   A.    Yes. On pages 11 through 14 of his direct testimony, Mr. Conroy asserts that his proposed  
22          increase to this fixed charge will:



- 1 (a) help reduce intra-class subsidies between large volume and small volume  
 2 Residential customers;  
 3 (b) send better price signals to customers based on costs;  
 4 (c) assist in providing customer incentives to engage in energy efficiency; and,  
 5 (d) help stabilize customers' monthly bills.  
 6

7 **Q. ARE MR. CONROY'S CONCEPTUAL ASSERTIONS BASED ON ANY**  
 8 **OVERARCHING THEORY HE HAS CONCERNING PROPER RATE DESIGN?**

9 A. Yes. By and large, Mr. Conroy asserts that fixed costs should be recovered through fixed  
 10 charges. Because the vast majority of KU's sunk or short-run distribution-related costs are  
 11 fixed in nature, he claims that a substantial amount of the Company's distribution-related  
 12 revenues should be collected through fixed charges. As examples, Mr. Conroy asserts:

- 13 - Customers that use less energy than the average customer (within a given  
 14 class) are paying less than their fair share of fixed-costs and margins.<sup>1</sup>  
 15  
 16 - Under the Company's proposed increase to the fixed Residential customer  
 17 charge, a portion of "customer-specific fixed costs" will remain in energy  
 18 rates thereby promoting energy conservation since the variable energy rates  
 19 will then be higher than the calculated cost of service-based variable energy  
 20 rates.<sup>2</sup>  
 21  
 22 - The Residential "non-customer-specific" fixed costs the Company recovers  
 23 from most other rate classes through demand charges will remain embedded  
 24 in variable energy charges for the Residential class.<sup>3</sup>

<sup>1</sup> Conroy direct, page 12, lines 17-23.

<sup>2</sup> Conroy direct, page 13, lines 3-14.

<sup>3</sup> Conroy direct, page 13, lines 14-16.

1 **Q. DO YOU AGREE WITH MR. CONROY'S ASSERTIONS THAT FIXED COSTS**  
 2 **SHOULD BE RECOVERED THROUGH FIXED CHARGES?**

3 A. No. I strongly disagree with Mr. Conroy's understanding of economic price theory and  
 4 how efficient pricing prevails in competitive markets. This is most important, as it is often  
 5 said that regulation should serve as a surrogate to competition to the largest extent possible.

6  
 7 **Q. PLEASE EXPLAIN.**

8 A. The most basic tenet of competition is that prices determined through a competitive market  
 9 ensure the most efficient allocation of society's resources. Because public utilities are  
 10 generally afforded monopoly status under the belief that resources are better utilized  
 11 without duplicating the fixed facilities required to serve consumers, a fundamental goal of  
 12 regulatory policy is that regulation should serve as a surrogate for competition to the  
 13 greatest extent practical.<sup>4</sup> As such, the pricing policy for a regulated public utility should  
 14 mirror those of competitive firms to the greatest extent practical.

15 Under economic theory, efficient price signals result when prices are equal to  
 16 marginal costs.<sup>5</sup> It is well known that all costs are variable in the long run. Therefore,  
 17 efficient pricing results from the incremental variability of costs even though a firm's short-  
 18 run cost structure may include a high level of sunk or "fixed" costs or be reflective of  
 19 excess capacity. Indeed, competitive market-based prices are generally structured based  
 20 on usage; i.e. volume-based pricing. For example, an oil refinery costs well over a billion  
 21 dollars to build such that its cost structure is largely comprised of sunk, or fixed, costs, but

---

<sup>4</sup> James C. Bonbright, et al., *Principles of Public Utility Rates*, p. 141 (Second Edition, 1988).

<sup>5</sup> Strictly speaking, efficiency is achieved only when there is no excess capacity such that short-run marginal costs equal long-run marginal costs. In practice, there is usually at least some excess capacity present such that pricing based on long-run marginal costs represents the most efficient utilization of resources.

1 these costs are recovered from customers one gallon at a time.

2  
3 **Q. PLEASE BRIEFLY EXPLAIN THE ECONOMIC PRINCIPLES OF EFFICIENT**  
4 **PRICE THEORY AND HOW SHORT-RUN FIXED COSTS ARE RECOVERED**  
5 **UNDER SUCH EFFICIENT PRICING.**

6 A. Perhaps the best known micro-economic principle is that in competitive markets (i.e.,  
7 markets in which no monopoly power or excessive profits exist), prices are equal to  
8 marginal cost. Marginal cost is equal to the incremental change in cost resulting from an  
9 incremental change in output. A full discussion of the calculus involved in determining  
10 marginal costs is not necessary here. However, it is readily apparent that because marginal  
11 costs measure the changes in costs with output, short-run "fixed" costs are irrelevant in  
12 efficient pricing. This is not to say that efficient pricing does not allow for the recovery of  
13 short-run fixed costs. Rather, they are reflected within a firm's production function such  
14 that no excess capacity exists and that an increase in output will require an increase in costs  
15 -- including those considered "fixed" from an accounting perspective. As such, under  
16 efficient pricing principles, marginal costs capture the variability of costs, and prices are  
17 variable because prices equal these costs.

18  
19 **Q. PLEASE EXPLAIN HOW EFFICIENT PRICING PRINCIPLES ARE APPLIED**  
20 **TO THE RETAIL ELECTRIC UTILITY INDUSTRY.**

21 A. Universally, utility marginal cost studies include three separate categories of marginal  
22 costs: demand; energy; and customer. Consistent with the general concept of marginal  
23 costs, each of these costs varies with incremental changes. Marginal demand costs measure

1 the incremental change in costs resulting from an incremental change in peak load  
2 (demand). Marginal energy (commodity) costs measure the incremental change in costs  
3 resulting from an incremental change in kWh (energy) consumption. Marginal customer  
4 costs measure the incremental change in costs resulting from an incremental change in  
5 number of customers.

6 Particularly relevant here is understanding what costs are included within, and the  
7 procedures used to determine, marginal customer costs. Since marginal customer costs  
8 reflect the measurement of how costs vary with the number of customers, they only include  
9 those costs that directly vary as a result of adding a new customer and maintaining that new  
10 customer's account.

11  
12 **Q. PLEASE EXPLAIN HOW THIS THEORY OF COMPETITIVE PRICING**  
13 **SHOULD BE APPLIED TO REGULATED PUBLIC UTILITIES SUCH AS KU.**

14 **A.** Due to KU's investment in its distribution system infrastructure, there is no debate that  
15 many of its short-run costs are fixed in nature. However, as discussed above, efficient  
16 competitive prices are established based on long-run costs, which are entirely variable in  
17 nature.

18 Marginal cost pricing only relates to efficiency. This pricing does not attempt to  
19 address fairness or equity. Fair and equitable pricing of a regulated monopoly's products  
20 and services should reflect the benefits received for the goods or services. In this regard,  
21 those that receive more benefits should pay more in total than those who receive fewer  
22 benefits. Regarding electricity usage, the level of consumption is the best and most direct  
23 indicator of benefits received. Thus, volumetric pricing promotes the fairest pricing

1 mechanism to customers and to the utility.

2  
3 The above philosophy has consistently been the belief of economists, regulators,  
4 and policy makers for generations. For example, consider utility industry pricing in the  
5 1800s, when the industry was in its infancy. Customers paid a fixed monthly fee and  
6 consumed as much of the utility commodity/service as they desired (usually water). It soon  
7 became apparent that this fixed monthly fee rate schedule was inefficient and unfair.  
8 Utilities soon began metering their commodity/service and charging only for the amount  
9 actually consumed. In this way, consumers receiving more benefits from the utility paid  
10 more, in total, for the utility service because they used more of the commodity.

11  
12 **Q. IS THE RETAIL ELECTRIC UTILITY INDUSTRY UNIQUE IN ITS COST**  
13 **STRUCTURES, WHICH ARE COMPRISED LARGELY OF FIXED COSTS IN**  
14 **THE SHORT-RUN?**

15 **A.** No. Most manufacturing and transportation industries are comprised of cost structures  
16 predominated with “fixed” costs. These fixed costs, also called “sunk” costs, are primarily  
17 comprised of investments in plant and equipment. Indeed, virtually every capital-intensive  
18 industry is faced with a high percentage of so-called fixed costs in the short run. Prices for  
19 competitive products and services in these capital-intensive industries are invariably  
20 established on a volumetric basis, including those that were once regulated, e.g., motor  
21 transportation, airline travel, and rail service.

22 Accordingly, KU’s position that its fixed costs should be recovered through fixed  
23 monthly charges is incorrect. Pricing should reflect the Company’s long-run costs, wherein

1 all costs are variable or volumetric in nature, and users requiring more of KU's products  
2 and services should pay more than customers who use less of these products and services.  
3 Stated more simply, those customers who conserve or are otherwise more energy efficient,  
4 or those who use less electricity for any reason, should pay less than those who use more  
5 electricity.

6  
7 **Q. HOW ARE HIGH FIXED CUSTOMER CHARGE RATE STRUCTURES**  
8 **CONTRARY TO EFFECTIVE CONSERVATION EFFORTS?**

9 A. High fixed charge rate structures actually promote additional consumption because a  
10 consumer's price of incremental consumption is less than what an efficient price structure  
11 would otherwise be. A clear example of this principle is exhibited in the natural gas  
12 transmission pipeline industry. As discussed in its well-known Order 636,<sup>6</sup> FERC's  
13 adoption of a "Straight Fixed Variable" ("SFV") pricing method<sup>7</sup> was a result of national  
14 policy (primarily that of Congress) to encourage increased use of domestic natural gas by  
15 promoting additional interruptible (and incremental firm) gas usage. FERC's SFV pricing  
16 mechanism greatly reduced the price of incremental (additional) natural gas consumption.  
17 This resulted in significantly increasing the demand for, and use of, natural gas in the  
18 United States after Order 636 was issued in 1992.

19 FERC Order 636 had two primary goals. The first goal was to enhance gas  
20 competition at the wellhead by completely unbundling the merchant and transportation

---

<sup>6</sup> Pipeline Service Obligations and Revisions to Regulations Governing Self Implementing Transportation; and Regulation of Natural Gas Pipelines After Partial Wellhead Decontrol, Order No. 636, 57 Fed. Reg. 13,267 (April 16, 1992) ("Order 636").

<sup>7</sup> Under SFV pricing, customers pay a fixed charge that is designed to recover all of the utility's fixed costs.

1 functions of pipelines.<sup>8</sup> The second goal was to encourage the increased consumption of  
2 natural gas in the United States. In Order 636's introductory statement, FERC stated:

3 The Commission's intent is to further "facilitat[e] the unimpeded operation  
4 of market forces to stimulate the production of natural gas... [and thereby]  
5 contribute to reducing our Nation's dependence upon imported oil...."<sup>9</sup>  
6

7 With specific regard to the SFV rate design adopted in Order 636, FERC stated:

8 Moreover, the Commission's adoption of SFV should maximize pipeline  
9 throughput over time by allowing gas to compete with alternate fuels on a  
10 timely basis as the prices of alternate fuels change. The Commission  
11 believes it is beyond doubt that it is in the national interest to promote the  
12 use of clean and abundant gas over alternate fuels such as foreign oil. SFV  
13 is the best method for doing that.<sup>10</sup>  
14

15 Indeed, FERC's objective to increase natural gas consumption through the use of  
16 SFV rate design was the genesis of utilities beginning to argue the misguided notion that  
17 fixed costs should somehow be recovered from fixed charges. That is, such assertions or  
18 claims were never made by utility rate design analysts until FERC Order 636 and the  
19 implementation of SFV rate design. As a result of this misunderstanding of economics and  
20 public policy, some public utilities have argued for SFV residential pricing (or increased  
21 reliance on fixed charges), claiming a need for enhanced fixed charge revenues. To support  
22 their claim, utilities have argued that because retail rates have been historically volumetric-  
23 based, there has been a disincentive for utilities to promote conservation or encourage  
24 reduced consumption. However, FERC's objective in adopting SFV pricing suggests the  
25 exact opposite. The price signal that results from SFV pricing is meant to promote

---

<sup>8</sup> Order No. 636, 57 Fed. Reg. 13,267 at 13,269.

<sup>9</sup> *Id.* (quoting S. Rep. No. 39, 101st Cong., 1st Sess., at p. 2).

<sup>10</sup> *Id.* at 13,294 (internal citations omitted).

1 additional consumption, not reduce consumption. Thus, a rate structure that is heavily  
2 based on a fixed monthly customer charge sends an even stronger price signal to consumers  
3 to use more energy.

4 **Q. AS A PUBLIC POLICY MATTER, WHAT IS THE MOST EFFECTIVE TOOL**  
5 **THAT REGULATORS HAVE TO PROMOTE COST EFFECTIVE**  
6 **CONSERVATION AND THE EFFICIENT UTILIZATION OF RESOURCES?**

7 **A.** Unquestionably, one of the most important and effective tools that this, or any, regulatory  
8 Commission has to promote conservation is developing rates that send proper price signals  
9 to conserve and utilize resources efficiently. A pricing structure that is largely fixed, such  
10 that customers' effective prices do not properly vary with consumption, promotes the  
11 inefficient utilization of resources. Pricing structures that are weighted heavily on fixed  
12 charges are considerably inferior from a conservation and efficiency standpoint to pricing  
13 structures that require consumers to incur more cost with additional consumption.

14  
15 **Q. A CUSTOMER'S TOTAL ELECTRIC BILL IS COMPRISED OF A BASE RATE**  
16 **COMPONENT AND A LEVELIZED FUEL FACTOR. THE FUEL FACTOR**  
17 **CHARGE IS VOLUMETRICALLY-PRICED AND REPRESENTS A**  
18 **SIGNIFICANT PORTION OF A CUSTOMER'S TOTAL BILL. DOES THE**  
19 **VOLUMETRIC PRICING OF THIS COMPONENT ELIMINATE THE NEED**  
20 **FOR A PROPER PRICING SIGNAL?**

21 **A.** No, certainly not. The fact that significant revenue may be collected volumetrically does  
22 not lessen the need for a reasonable rate design.



1 Q. NOTWITHSTANDING THE EFFICIENCY REASONS AS TO WHY  
2 REGULATION SHOULD SERVE AS A SURROGATE FOR COMPETITION,  
3 ARE THERE OTHER RELEVANT ASPECTS OF PRICING STRUCTURES IN  
4 COMPETITIVE MARKETS *VIS A VIS* THOSE OF REGULATED UTILITIES?

5 A. Yes. In competitive markets, consumers, by definition, have the ability to choose various  
6 suppliers of goods and services. Consumers and the market have a clear preference for  
7 volumetric pricing. Utility customers are not so fortunate in that the local utility is a  
8 monopoly. The only reason utilities are able to seek pricing structures with high fixed  
9 monthly charges is due to their monopoly status. In my opinion, this is a critical  
10 consideration in establishing utility pricing structures. Competitive markets and  
11 consumers in the United States have demanded volumetric-based prices for generations.  
12 A regulated utility's pricing structure should not be allowed to counter the collective  
13 wisdom of markets and consumers simply because of its market power.

14  
15 Q. IN YOUR OPINION, SHOULD THE STRUCTURE OF ELECTRICITY RATES BE  
16 BASED ENTIRELY ON VOLUMETRIC RATES?

17 A. No. Consistent with economic theory as well as the accepted practice of regulators for  
18 generations, it is appropriate for electric distribution rates to include a relatively small fixed  
19 monthly customer charge. In this regard, fixed monthly charges should reflect only the  
20 direct costs to connect and maintain a customer's account. As such, customer charges  
21 should reflect only the costs of service lines, meters, meter reading, customer records and  
22 billing. Customer charges should not include any overhead costs, as these are simply the  
23 cost of doing business, nor should they include any costs of poles, lines, and transformers.

1   **Q.   DO YOU AGREE WITH MR. CONROY'S ASSERTION THAT UNDER THE**  
2       **CURRENT RATE STRUCTURE, SMALL VOLUME RESIDENTIAL USERS ARE**  
3       **BEING SUBSIDIZED BY LARGE VOLUME RESIDENTIAL CUSTOMERS?**

4   **A.**   No. As noted by Mr. Conroy, the Residential rate structure does not include what is known  
5       as a demand charge. Demand charges vary customer-by-customer and are based on each  
6       customer's maximum KW load (i.e., demand). It is well known that the Company's  
7       distribution system (substations, distribution lines and transformers) is designed and built  
8       to meet maximum load (demands). Generally speaking, larger customers place larger loads  
9       on the system than smaller customers. As a result, for small volume customer classes such  
10      as the Residential class, there tends to be a strong correlation between energy usage and  
11      peak load requirements. Because the Residential energy charge also reflects so-called  
12      "demand-related" costs, the current Residential energy charge reasonably reflects  
13      differences in customers' load and energy requirements and therefore, reasonably reflects  
14      cost differences between small volume and large volume Residential users. Put simply,  
15      small volume Residential customers pay less in their total electric bill than large volume  
16      users, and in turn, contribute less to the Company's cost of providing service because they  
17      tend to have lower load requirements. Similarly, large volume customers pay more in their  
18      total electric bill and tend to contribute more to the Company's cost of providing service.

1   **Q.   DO YOU AGREE WITH MR. CONROY'S ASSERTION THAT HIS PROPOSED**  
2       **INCREASE TO THE RESIDENTIAL FIXED MONTHLY CUSTOMER CHARGE**  
3       **WILL ASSIST IN PROVIDING CUSTOMER INCENTIVES TO ENGAGE IN**  
4       **ENERGY EFFICIENCY?**

5   **A.**   No. As a matter of arithmetic, Mr. Conroy's proposed increase in the Residential fixed  
6       charge will result in a lower increase to the variable energy charge. As such, Mr. Conroy's  
7       proposed increase to the Residential fixed charge will result in less incentives for energy  
8       efficiency because the variable energy charges will be lower than they otherwise would be.

10   **Q.   DO YOU AGREE WITH MR. CONROY'S ASSERTION THAT HIS PROPOSED**  
11       **INCREASE TO THE RESIDENTIAL FIXED MONTHLY CUSTOMER CHARGE**  
12       **WILL HELP STABILIZE CUSTOMER'S MONTHLY BILLS?**

13   **A.**   As a matter of simple arithmetic, he is correct in that higher fixed charges and lower  
14       variable charges, by definition, result in more constant (consistent) bills throughout the  
15       year regardless of usage. Indeed, if rates were designed based totally on a fixed charge  
16       basis, customer bills throughout the year would be perfectly stable; i.e., would not vary  
17       based on monthly differences in usage. Clearly, this is not an objective or goal of proper  
18       rate design. Increases in fixed monthly charges reduce the ability of consumers to control  
19       their electric bills and hamper the tried and true philosophy that the more of a good or  
20       service a consumer uses, the more they should pay for that good or service.

**III. KU'S CALCULATED RESIDENTIAL CUSTOMER COSTS**

**Q. DOES MR. CONROY PROVIDE ANY QUANTITATIVE SUPPORT FOR HIS PROPOSED INCREASE TO THE RESIDENTIAL CUSTOMER CHARGE FROM \$12.00 TO \$15.00 PER MONTH?**

A. Yes. Mr. Conroy refers to Company witness Andrea Fackler's class cost of service study ("CCOSS") wherein she calculated a Residential "customer-related cost" of \$24.43 per month.

**Q. HAVE YOU BEEN ABLE TO DETERMINE WHAT SPECIFIC COSTS MS. FACKLER INCLUDED IN HER CALCULATED \$24.43 PER MONTH RESIDENTIAL CUSTOMER COST?**

A. Yes. Within her CCOSS, Ms. Fackler has classified every specific rate base and expense account as demand-related, customer-related, energy-related, or a combination of the three. Ms. Fackler's "customer" classification bucket includes a significant portion of the Company's distribution plant capital costs as well as numerous general and overhead costs such as general plant and administrative and general expenses.

**Q. IS IT APPROPRIATE TO CONSIDER THE COMPANY'S INVESTMENT IN DISTRIBUTION PLANT ALONG WITH OVERHEAD COSTS SUCH AS GENERAL PLANT AND ADMINISTRATIVE AND GENERAL EXPENSES IN EVALUATING FIXED MONTHLY CUSTOMER CHARGES?**

A. No. In designing rates, fixed monthly customer charges should only include those costs required to connect a customer to the system and maintain a customer's account.

1 **Q. PLEASE PROVIDE AN ITEMIZATION OF PLANT INVESTMENTS THAT MS.**  
2 **FACKLER INCLUDED IN HER RESIDENTIAL CUSTOMER COST ANALYSIS**  
3 **BUT ARE INAPPROPRIATE FOR PURPOSES OF EVALUATING FIXED**  
4 **MONTHLY CUSTOMER CHARGES.**

5 A. The following table provides a list of the major gross plant and other rate base amounts  
6 Ms. Fackler inappropriately included in her Residential customer cost analysis (i.e., rate  
7 base items not required to connect and maintain a customer's account):

8 **TABLE 1**  
9 **Fackler Inappropriate Residential**  
**Rate Base Items**

<b><u>Gross Plant:</u></b>	
Intangible Plant	\$399,372
Dist. OH Lines	\$29,584,189
Dist. UG Lines	\$2,666,124
Transformers	\$4,280,243
General Plant	\$934,189
Plant Held For Future Use	\$248,632
CWIP/Dist.	\$732,751
CWIP/General	\$139,041
<b>Total Gross Plant</b>	<b>\$38,984,541</b>
Cash Working Capital	\$719,078
Materials & Supplies	\$519,241
Unfunded OPEBs	\$145,211

18 **Q. PLEASE PROVIDE AN ITEMIZATION OF EXPENSES THAT MS. FACKLER**  
19 **INCLUDED IN HER RESIDENTIAL CUSTOMER COST ANALYSIS BUT ARE**  
20 **INAPPROPRIATE FOR PURPOSES OF EVALUATING FIXED MONTHLY**  
21 **CUSTOMER CHARGES.**

22 A. The following table provides a list of the major operating and maintenance expenses that  
23 Ms. Fackler inappropriately included in her Residential customer cost analysis (i.e.,

expenses not required to connect and maintain a customer's account):

TABLE 2  
Fackler Inappropriate Residential  
Expense Items

<u>O&amp;M:</u>	
Dist. Super. & Engineering	\$41,702
OH Lines O&M	\$1,037,052
UG Lines O&M	\$23,141
Misc. Dist. O&M	\$156,798
Cust. Accts. Supervision	\$118,779
Uncollectibles (100%)	\$127,819
Advertising	\$75,015
Misc. Cust. Service	\$10,471
Admin & General	\$974,721
Total O&M	\$2,565,498

**Q. IS THERE ACADEMIC SUPPORT FOR NOT CONSIDERING A HOST OF  
INDIRECT AND OVERHEAD COSTS IN EVALUATING FIXED MONTHLY  
CUSTOMER CHARGES?**

**A.** Yes. In his well-known treatise Principles of Public Utility Rates, Professor James

C. Bonbright states:

But fully-distributed cost analysts dare not avail themselves of this solution, since they are the prisoners of their own assumption that "the sum of the parts equals the whole." They are therefore under impelling pressure to fudge their cost apportionments by using the category of customers costs as a dumping ground for costs that they cannot plausibly impute to any of their other cost categories. (Second Edition, page 492)

**IV. OAG CALCULATED CUSTOMER COSTS**

**Q. HAVE YOU CONDUCTED AN ANALYSIS OF THE APPROPRIATE LEVEL OF  
RESIDENTIAL CUSTOMER CHARGES FOR KU?**

**A.** Yes. As indicated earlier, customer charges should only reflect those costs required to connect and maintain a customer's account. I have conducted a direct customer cost

analysis for KU's Residential customers, which is provided in my Schedule GAW-2. In developing my Residential customer cost, I have utilized the Company's proposed capital structure, cost of debt, and requested return on equity of 10.40%.<sup>11</sup> As indicated in my Schedule GAW-2, I have determined that the direct Residential customer cost (at the Company's requested rate of return) is \$5.38 per month. It should be noted that if the Commission authorizes a return on equity less than 10.40%, my calculated Residential customer cost will be slightly lower. For purpose of illustration, using an authorized return on equity of 9.00% (the bottom of the range approved for Annual Informational Filing purposes in KU's last base rate case, Case No. PUR-2019-00060) results in a Residential customer cost of \$5.31 per month.

**Q. HAS THIS COMMISSION PROVIDED GUIDANCE REGARDING HOW FIXED MONTHLY CUSTOMER CHARGES SHOULD BE DETERMINED?**

A. Yes. In the Commission's August 21, 2015 Final Order in Case No. PUE-2014-00020 involving Columbia Gas of Virginia, the Commission adopted the exact same methodology that I am using in this case to determine the maximum level of the Residential customer charge.<sup>12</sup> In recommending that methodology, the Hearing Examiner found as follows:

The threshold question in this case is whether any portion of the costs related to the Company's distribution mains should be recovered in the customer charge. The short answer is no. I agree with Consumer Counsel that the Company's distribution system is required to deliver natural gas to its customers, and the cost of that distribution system should be recovered in the cost of the commodity sold. In other words, I find the cost of the Company's distribution system should be recovered through its volumetric

<sup>11</sup> The use of KU's proposed 10.40% ROE is for illustrative purposes only. Consumer Counsel does not support this requested ROE.

<sup>12</sup> *Application of Columbia Gas of Virginia, Inc., For authority to increase rates and charges and to revise the terms and conditions applicable to gas service*, Case No. PUE-2014-00020, Final Order at 5-6 (Aug. 21, 2015).

1 rates. This finding is consistent with the Commission's longstanding  
 2 position regarding customer charges. It is a simple fact that not all  
 3 residential customers are the same. Some may take gas service to operate a  
 4 decorative fireplace, while others may use gas to heat their homes, hot  
 5 water, swimming pools, and as fuel for cooking. The Company's intra-class  
 6 subsidy argument cuts both ways. When distribution system costs are  
 7 included in the fixed customer charge, low usage customers subsidize high  
 8 usage customers, and when the costs are included in volumetric rates, high  
 9 usage customers subsidize low usage customers. There is, however, one  
 10 common understanding among consumers – the more you buy, the more  
 11 you pay. There is a reason the customer charge methodology of including  
 12 only the cost of connecting the customer to the distribution system,  
 13 administering the account, and billing the customer, while recovering all  
 14 other costs in the volumetric rate, has withstood the test of time. Given the  
 15 differences among customers of the same class, it is the fairest way for the  
 16 Company to recover its costs. Everyone in the same class pays the same  
 17 percentage of distribution system costs in each Mcf or Dth of gas that they  
 18 purchase from the Company.

19  
 20 Accordingly, I find Consumer Counsel's recommended customer charges,  
 21 which include only the costs to connect the customer to the Company's  
 22 distribution system, administer the account, bill the customer, and SAVE-  
 23 or ESAC-related service riser and meter replacement costs, are  
 24 reasonable.<sup>13</sup>  
 25

26 Although the Commission's determination in Case No. PUE-2014-00020 relates to a  
 27 natural gas utility, the concepts are identical between a natural gas utility and an electric  
 28 utility.<sup>14</sup>

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<sup>13</sup> *Application of Columbia Gas of Virginia, Inc., For authority to increase rates and charges and to revise the terms and conditions applicable to gas service*, Case No. PUE-2014-00020, Report on Remand of Michael D. Thomas, Hearing Examiner at 19-20 (June 30, 2015).

<sup>14</sup> In the Columbia Gas of Virginia case, the issue concerned the Company's treatment of distribution mains (pipes) while KU's costs relate to distribution poles, lines, and transformers. The rate design concepts between natural gas distribution mains and electric utility distribution poles, lines, and transformers are identical; i.e., Columbia had classified and allocated a portion of mains as customer-related conceptually the same as KU has classified distribution poles, lines, and transformers in this case.



1 **Q. DID THE COMMISSION'S ORDER IN CASE NO. PUE-2014-00020 ESTABLISH**  
2 **A BRIGHT-LINE RULE FOR DETERMINING FIXED CUSTOMER CHARGES?**

3 A. No. The Commission's Order in Case No. PUE-2014-00020 specifically stated that it was  
4 not approving a "bright-line rule." Rather, the Commission's findings in that case were  
5 based on the specific facts as presented in that proceeding and the Commission noted that  
6 it has historically exercised discretion in determining the appropriate level of customer  
7 charges based on the facts and circumstances of each case.

8  
9 **Q. IN YOUR OPINION, ARE THERE ANY FACTS OR CIRCUMSTANCES IN THIS**  
10 **CASE THAT SHOULD CAUSE THE COMMISSION TO DEVIATE FROM ITS**  
11 **PRECEDENT IN CASE NO. PUE-2014-00020?**

12 A. No. The facts and circumstances in this case mirror those in the Columbia Gas of Virginia  
13 case. Indeed, the approaches used and arguments made by Ms. Fackler and Mr. Conroy  
14 are identical to those made by Columbia Gas of Virginia's witnesses that were rejected.

15  
16 **Q. HOW DOES KU'S CURRENT RESIDENTIAL CUSTOMER CHARGE**  
17 **COMPARE TO THE OTHER INVESTOR-OWNED ELECTRIC UTILITIES IN**  
18 **THE COMMONWEALTH?**

19 A. Appalachian Power Company's current Residential customer charge is \$7.96 per month  
20 while Dominion's Residential customer charge is \$6.58 per month.<sup>15</sup>

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<sup>15</sup> Dominion's Residential customer charge will be increased \$1.00 to \$7.58 per month effective January 1, 2024, per the Final Order in Case No. PUR-2021-00058.

1 V. OAG RECOMMENDED RESIDENTIAL CUSTOMER CHARGE

2 Q. WHAT IS YOUR RECOMMENDATION REGARDING FIXED MONTHLY  
3 CUSTOMER CHARGES FOR KU'S RESIDENTIAL CUSTOMERS?

4 A. My analysis of direct Residential customer costs produces a cost of no more than \$5.38 per  
5 month. Although my cost analysis indicates that a reduction to the fixed monthly charge  
6 may be warranted, I recommend that the current Residential customer charge of \$12.00 per  
7 month be maintained given that the Commission has previously authorized this level.

8

9 Q. DOES THIS COMPLETE YOUR TESTIMONY?

10 A. Yes.

# Schedule GAW-1

BACKGROUND & EXPERIENCE PROFILE  
**GLENN A. WATKINS**  
PRESIDENT/SENIOR ECONOMIST  
TECHNICAL ASSOCIATES, INC.

**EDUCATION**

1982 - 1988	M.B.A., Virginia Commonwealth University, Richmond, Virginia
1980 - 1982	B.S., Economics; Virginia Commonwealth University
1976 - 1980	A.A., Economics; Richard Bland College of The College of William and Mary, Petersburg, Virginia

**POSITIONS**

Jan. 2017-Present	President/Senior Economist, Technical Associates, Inc.
Mar. 1993-Dec. 2016	Vice President/Senior Economist, Technical Associates, Inc. (Mar. 1993-June 1995 Traded as C. W. Amos of Virginia)
Apr. 1990-Mar. 1993	Principal/Senior Economist, Technical Associates, Inc.
Aug. 1987-Apr. 1990	Staff Economist, Technical Associates, Inc., Richmond, Virginia
Feb. 1987-Aug. 1987	Economist, Old Dominion Electric Cooperative, Richmond, Virginia
May 1984-Jan. 1987	Staff Economist, Technical Associates, Inc.
May 1982-May 1984	Economic Analyst, Technical Associates, Inc.
Sep. 1980-May 1982	Research Assistant, Technical Associates, Inc.

**EXPERIENCE**

**I. Public Utility Regulation**

- A. Costing Studies -- Conducted, and presented as expert testimony, numerous embedded and marginal cost of service studies. Cost studies have been conducted for electric, gas, telecommunications, water, and wastewater utilities. Analyses and issues have included the evaluation and development of alternative cost allocation methods with particular emphasis on ratemaking implications of distribution plant classification and capacity cost allocation methodologies. Distribution plant classifications have been conducted using the minimum system and zero-intercept methods. Capacity cost allocations have been evaluated using virtually every recognized method of allocating demand related costs (e.g., single and multiple coincident peaks, non-coincident peaks, probability of loss of load, average and excess, and peak and average).

Embedded and marginal cost studies have been analyzed with respect to the seasonal and diurnal distribution of system energy and demand costs, as well as cost effective approaches to incorporating energy and demand losses for rate design purposes. Economic dispatch models have been evaluated to determine long range capacity requirements as well as system marginal energy costs for ratemaking purposes.

- B. Rate Design Studies -- Analyzed, designed and provided expert testimony relating to rate structures for all retail rate classes, employing embedded and marginal cost studies. These rate structures have included flat rates, declining block rates, inverted block rates, hours use of demand blocking, lighting rates, and interruptible rates. Economic development and special industrial rates have been developed in recognition of the competitive environment for specific customers. Assessed alternative time differentiated rates with diurnal and seasonal pricing structures. Applied Ramsey (Inverse Elasticity) Pricing to marginal costs in order to adjust for embedded revenue requirement constraints.

GLENN A. WATKINS

- C. Forecasting and System Profile Studies -- Development of long range energy (Kwh or Mcf) and demand forecasts for rural electric cooperatives and investor owned utilities. Analysis of electric plant operating characteristics for the determination of the most efficient dispatch of generating units on a system-wide basis. Factors analyzed include system load requirements, unit generating capacities, planned and unplanned outages, marginal energy costs, long term purchased capacity and energy costs, and short term power interchange agreements.
- D. Cost of Capital Studies -- Analyzed and provided expert testimony on the costs of capital and proper capital structures for ratemaking purposes, for electric, gas, telephone, water, and wastewater utilities. Costs of capital have been applied to both actual and hypothetical capital structures. Cost of equity studies have employed comparable earnings, DCF, and CAPM analyses. Econometric analyses of adjustments required to electric utilities cost of equity due to the reduced risks of completing and placing new nuclear generating units into service.
- E. Accounting Studies -- Performed and provided expert testimony for numerous accounting studies relating to revenue requirements and cost of service. Assignments have included original cost studies, cost of reproduction new studies, depreciation studies, lead-lag studies, Weather normalization studies, merger and acquisition issues and other rate base and operating income adjustments.

**II. Transportation Regulation**

- A. Oil and Products Pipelines -- Conducted cost of service studies utilizing embedded costs, I.C.C. Valuation, and trended original cost. Development of computer models for cost of service studies utilizing the "Williams" (FERC 154-B) methodology. Performed alternative tariff designs, and dismantlement and restoration studies.
- B. Railroads -- Analyses of costing studies using both embedded and marginal cost methodologies. Analyses of market dominance and cross-subsidization, including the implementation of differential pricing and inverse elasticity for various railroad commodities. Analyses of capital and operation costs required to operate "stand alone" railroads. Conducted cost of capital and revenue adequacy studies of railroads.

**III. Insurance Studies**

Conducted and presented expert testimony relating to market structure, performance, and profitability by line and sub-line of business within specific geographic areas, e.g. by state. These studies have included the determination of rates of return on Statutory Surplus and GAAP Equity by line - by state using the NAIC methodology, and comparison of individual insurance company performance vis a vis industry Country-Wide performance.

Conducted and presented expert testimony relating to rate regulation of workers' compensation, automobile, and professional malpractice insurance. These studies have included the determination of a proper profit and contingency factor utilizing an internal rate of return methodology, the development of a fair investment income rate, capital structure, cost of capital.

Other insurance studies have included testimony before the Virginia Legislature regarding proper regulatory structure of Credit Life and P&C insurance; the effects on competition and prices resulting from proposed insurance company mergers, maximum and minimum expense multiplier limits, determination of specific class code rate increase limits (swing limits); and investigation of the reasonableness of NCCI's administrative assigned risk plan and pool expenses.

**GLENN A. WATKINS**

**IV. Anti-Trust and Commercial Business Damage Litigation**

Analyses of alleged claims of attempts to monopolize, predatory pricing, unfair trade practices and economic losses. Assignments have involved definitions of relevant market areas(geographic and product) and performance of that market, the pricing and cost allocation practices of manufacturers, and the economic performance of manufacturers' distributors.

Performed and provided expert testimony relating to market impacts involving automobile and truck dealerships, incremental profitability, the present value of damages, diminution in value of business, market and dealer performance, future sales potential, optimal inventory levels, fair allocation of products, financial performance; and business valuations.

**MEMBERSHIPS AND CERTIFICATIONS**

Member, Association of Energy Engineers (1998)  
Certified Rate of Return Analyst, Society of Utility and Regulatory Financial Analysts (1992)  
Member, American Water Works Association  
National Association of Business Economists  
Richmond Association of Business Economists  
National Economics Honor Society

# Schedule GAW-2

**KENTUCKY UTILITIES COMPANY D/B/A OLD DOMINION POWER COMPANY**  
**Residential Customer Cost Analysis @ KU Proposed Cost of Capital**

	Total Jurisdictional	Allocation Factor	Residential
<b>Gross Plant</b>			
369 Services	\$6,306,473 1/	77.88% C02	\$4,911,314
370 <u>Meters</u>	<u>\$3,643,025 1/</u>	<u>60.08%</u> C03	<u>\$2,188,738</u>
<b>Total Gross Plant</b>	\$9,949,498		\$7,100,052
<b>Depreciation Reserve</b>			
Services	-\$4,513,275 1/	77.88% C02	-\$3,514,819
<u>Meters</u>	<u>-\$2,824,753 1/</u>	<u>60.08%</u> C03	<u>-\$1,697,119</u>
<b>Total Depreciation Reserve</b>	-\$7,338,028		-\$5,211,938
<b>Total Net Plant</b>	\$2,611,470		\$1,888,115
<b>Operation &amp; Maintenance Expenses</b>			
586 Dist Oper - Meter	\$430,473 2/	60.08% C03	\$258,629
597 Maintenance of Meters	\$0 2/	60.08% C03	\$0
902 Meter Reading	\$461,919 2/	61.17% CUST05	\$282,562
<u>903 Customer Records</u>	<u>\$1,017,647 2/</u>	<u>61.17%</u> CUST05	<u>\$622,508</u>
<b>Total O &amp; M Expenses</b>	\$1,910,039		\$1,163,699
<b>Depreciation Expense</b>			
Services	\$102,795 3/	77.88% C02	\$80,054
<u>Meters</u>	<u>\$145,461 3/</u>	<u>60.08%</u> C03	<u>\$87,393</u>
<b>Total Depreciation Expense</b>	\$248,256		\$167,447
<b>Revenue Requirement</b>			
Interest			\$34,845 4/
Equity return			\$105,634 4/
State Income Taxes @ 6.0%			\$8,535
<u>Federal Income Tax @ 21.0%</u>			<u>\$28,080</u>
Revenue For Return			\$177,093
O & M Expenses			\$1,163,699
Depreciation Expense			\$167,447
<b>Subtotal Customer Revenue Requirement</b>			\$1,508,240
Uncollectible			\$4,368 5/
<b>Total Revenue Requirement</b>			\$1,512,608
Number of Bills			281,132 6/
<b>TOTAL MONTHLY CUSTOMER COST</b>			<b>\$5.38</b>

1/ Per Jurisdictional Separation Study, Tab: PIS-YE, rows 214-216.

2/ Per Schedule 40C ( Class Cost of Service Study, Tab: Func Assign.

3/ Per Jurisdictional Separation Study, Tab: PISDATA, rows 632 & 636.

4/ KU Proposed Cost of Capital:

	Percent	Cost	Wgt'd. Cost
LT Debt	44.181%	4.13%	1.8256%
ST Debt	2.024%	0.98%	0.0199%
Equity	53.795%	10.40%	5.5947%
Total	100.000%		7.44%

5/ Total Juris: [Uncollect./ (Billed Rev.+Curtable Credit Rev.+Unbilled Rev.+Accrued Rev.)) x Rev. Rqmt.

6/ Per Schedule 40C ( Class Cost of Service Study), Tab: Allocation.